

Memorandum of Understanding (MoU)

between

Department of Higher Education

Ministry of Human Resource Development

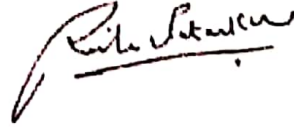
&

CSC e-Governance Services India Limited

Regarding Accessing SWAYAM

through Community Service Centres

Dated: 29/04/2020



श्री विश्वजीत कुमार/Shri Vishwajeet Kumar  
निदेशक/Director  
भारत सरकार/Govt. of India  
मा.सं.वि. मंत्रालय/Min. of H.R.D.  
उच्चतर शिक्षा विभाग/D/o Higher Education  
शास्त्री भवन, नई दिल्ली/Shastri Bhawan, New Delhi

## MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding ("MOU") is made and entered on this 29<sup>th</sup> day of April 2020 at New Delhi

### BY AND BETWEEN

The Department of Higher Education, Ministry of Human Resource Development, Government of India, herein after referred as MHRD, as the First Party.

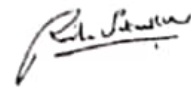
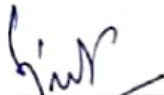
### AND

CSC e-Governance Services India Limited, a company Incorporated Under Companies Act 1956 having its registered office at Electronics Niketan, 4<sup>th</sup> Floor, DIT, Programme Management Unit, 6 CGO Complex, Lodhi Road, New Delhi 110 003, which expression shall, unless it be repugnant to the subject or context thereof, shall deem to mean and include its successors and assigns, hereinafter referred to as CSC SPV, as the Second Party.

### WHEREAS

- A. MHRD through its National Online Education Platform "SWAYAM" offers Free Online Education to students across the country in multiple disciplines such as Engineering, Law, Management, Humanities & Social Sciences and Professional Courses, designed to achieve the three cardinal principles of Education Policy - Access, Equity and Quality.
- B. MHRD would like to improve the access to the Online Education Platform "SWAYAM" especially from the remote parts of the country.
- C. CSC SPV has a large number of Community Service Centres (CSC) numbering 3,50,000 spread across length and breadth of the country which could be used by the students for accessing SWAYAM.
- D. For the afore mentioned reasons, MHRD and CSC SPV have decided to sign an MoU with roles and responsibilities as detailed here under:

NOW THEREFORE, THIS MoU WITNESSETH AS FOLLOWS:



श्री विश्वजीत कुमार/Shri Vishwajeet Kumar  
निदेशक/Director  
भारत सरकार/Govt. of India  
मा.सं.वि. मंत्रालय/Min. of H.R.D.  
एलएन इलाहाबाद/D/o Higher Education  
एलएन एन, 6<sup>th</sup> फ्लोर/6<sup>th</sup> Floor, Lodhi Road, New Delhi

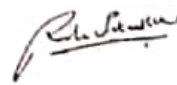
1.0 **Roles and Responsibilities of MHRD:**

- 1.1 MHRD would support the access / integration of SWAYAM with CSC Digital Sewa Portal.
- 1.2 MHRD through the Course Coordinators would run the courses in SWAYAM and organise the final proctored examination through National Testing Agency (NTA).
- 1.3 MHRD would nominate a single point of contact for interface with CSC SPV.

2.0 **Roles and Responsibilities of CSC SPV:**

- 2.1 CSC SPV would ensure that the SWAYAM Platform is accessible / integrated with their Digital Sewa Portal and is accessible from all Community Service Centres across the country.
- 2.2 CSC SPV would create awareness on SWAYAM Courses in general and those currently being offered in particular.
- 2.3 The students should be able to enrol for the SWAYAM Courses and undergo the same through the Community Service Centres.
- 2.4 The CSCs can charge the standard approved charges as decided by CSCSPV for usage of resources at the Community Service Centres. No Special / Additional Charges would be levied for accessing SWAYAM.
- 2.5 A Monthly Report would be provided to MHRD regarding the SWAYAM related activities at the Community Service Centres.
- 2.6 A single point of contact for interface with MHRD would be nominated.
- 2.7 CSC SPV shall display a Board / footer on its Webpage stating that SWAYAM Courses are also available outside CSC on any internet ready device.
- 2.8 CSC SPV would also provide periodic reports on enrolment, progress, those taking exams and passing.
- 2.9 CSC SPV will encourage Group Learning.

  
श्री विरवजोत कुमार/Shri Visitwajee Kumar  
निदेशक/Director  
उच्च शिक्षा/Govt. of India  
मा.श.वि. मंत्रालय/Min. of H.R.D.  
उच्चतर शिक्षा विभाग/D/o Higher Education  
एनएच रोड, नई दिल्ली/Minist. Bhawan, New Delhi





### 3.0. Commencement and termination of MoU

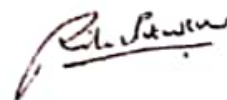
- 3.1. The MoU shall come in force from the date it is signed by the parties.
- 3.2. The MoU shall be in force for a period of Five Years, renewable for a period mutually decided by both the Parties. However, it can be terminated by either party by giving 30 Days' notice in writing.

### 4.0. AMENDMENT OF THE MoU

The intended obligations of Parties have been outlined in the MoU. However, during the term of this MoU, circumstances may arise which may call for alteration/modifications of this MoU. Modifications/ alterations shall be first mutually discussed by the Parties and agreed in writing to become the supplement MoUs.


### 5.0 DISPUTE & REDRESSAL MECHANISM

- i. In case of any dispute between the parties, the dispute shall be amicably resolved in a meeting of the heads of the organizations. However if such an effort fail, and in the event any dispute, difference, question, etc. in respect of this MoU arises between the parties hereto or their respective representatives or assignees at any time, in connection with construction, meaning, operation, effect, interpretation or arising out of the MOU or breach thereof, effort (s) shall be made initially to settle the dispute amicably through mutual discussion within a period of three months.
- ii. In case it is not possible to resolve the dispute amicably by mutual consultation amongst the parties, the same may be referred to Secretary, Higher Education, MHRD, Government of India.

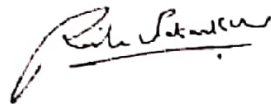


IN WITNESS WHEREOF THE PARTIES HAVE SET THEIR HANDS HERETO THROUGH THEIR AUTHORIZED REPRESENTATIVES ON THE DAY AND YEAR FIRST ABOVE WRITTEN

FIRST PARTY

  
श्री विश्वजीत कुमार/Shri Vishwajeet Kumar  
निदेशक/Director  
भारत सरकार/Govt. of India  
जा.सं.वि. मंत्रालय/Min. of H.R.D.  
उच्चतर शिक्षा विभाग/D/o Higher Education  
शास्त्री भवन, नई दिल्ली/Shastri Bhawan, New Delhi

SECOND PARTY



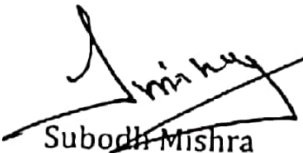
Rishikesh Patankar



WITNESSES:

1.

2.

  
Subodh Mishra